

## Managing mobility

### *Guardian angels for relocating managers*

**S**ensitivity, patience, willingness to be multitasking and problem solving. These are some of the characteristics necessary to be part of Professional Relo, a leading company specialising in the relocation of foreign professionals called upon to move to Italia. It is no coincidence, then, if the company founded in 1994 is today an all-female environment, with nine employees and more than 40 nationwide consultants ready to meet the needs of both the client companies and those relocating “In this area, women have an extra gear - confirms Ceo Maddalena Micheli - for example, when there are whole

tember start in the next class at the French school. Women also are particularly suitable for their precision, attention to detail and tenacity, in the management of complex immigration procedures”. Every transfer has a unique path and deserves utmost dedication. Professional Relo passionately operates in the field of “destination”, which concerns the inclusion and integration of people to relocate in the new social context (searching for the home and school, starting up of households, opening current accounts, management of all aspects linked to necessary paperwork) and in the field of “immigration”, which involves carrying

regulations on immigration, leases, house taxes as well as on multiculturalism, communication, motivation and management... “It is not enough knowing how to speak English: it is necessary to go further, understand the lifestyle, the culture of a person, supporting them where possible and advising them if necessary. We take care of every detail and we are available for the customer during the worker’s entire stay”. We are the only company in Italy to have obtained the certification of quality (Global Quality Seal), Professional Relo is not afraid to position itself as a benchmark in our country. “We offer high-end services. For us quality is not just taking about: we strive for it in every gesture, in every detail”. And these 22 years have proven fruitful. “There are unquestionably many advantages for companies who rely on Professional Relo. Whether it is



**Maddalena Micheli in the centre with the team**

families involved who are called to reorganise their lives. I remember a couple with two children arriving from France but their French school could not provide the children with an immediate start. We managed to find an Italian school and a language tutor to work alongside the little ones, giving them the opportunity to complete the year to then in Sep-

out all the formalities before and during the movement of people. Needless to say, that in Italy this aspect is extremely complicated. “It is necessary to patiently follow all public offices because every city, every institution, adopts different procedures and different timings”. Professional Relo is committed to continuous staff training on current

following a complex bureaucratic process for a non-EU worker, finding the most suitable accommodation to meet the needs of an entire family, or avoiding, at the time of departure from Italy, unreasonable damage claims from overly precious landlords, the watchwords for our customers are always the same: No Issues, No Stress.